



*“Optimizing your mobile ERP system”*

## **MT MOBILITY Product Warranty**

### **MT1890 Barcode Scanner product support**

**Section A)** For twelve (12) months from the date of Product shipment to Customer, MT Mobility warrants the Product against defects in materials and workmanship provided the Product has been operated and maintained in accordance with MT Mobility’s operating and maintenance specifications. This warranty specifically excludes damage to or loss of any software programs, data storage media, or the restoration or reinstallation of any software programs or data other than the software, if any, installed by MT Mobility during manufacture of the Product. This warranty is in lieu of any and all other warranties; expressed or implied. MT Mobility makes no other warranty and Customer specifically waives any other warranties, including warranties of merchantability or fitness for a particular purpose. There are no warranties that extend beyond those described within this statement.

**Section B)** MT Mobility’s liability under warranty, expressed or implied, shall be limited to the replacement or repair of defective Product or subassembly with no extension of liability to normal wear and tear. MT Mobility (at its option) will remedy all valid warranty claims either by:

- I. Repairing or replacing defective Product at MT Mobility’s warehouse facility.
- II. Repairing or replacing the defective subassembly at MT Mobility’s warehouse facility.

As a precondition to any warranty service, prior to return of any Product or subassembly to MT Mobility by Customer, Customer must contact MT Mobility Customer Service to receive authorization in the form of a “Return Goods Authorization (RGA) Number”. No returned Product will be accepted by MT Mobility without an RGA number assigned to the Product. If directed by MT Mobility, Customer shall return the defective Product to MT Mobility’s warehouse facility with the Customer assuming all costs and risks associated with Product transportation. After repair or replacement of Product, MT Mobility will return the Product to the Customer, with MT Mobility assuming all costs and risks associated with Product return transportation. Once a Product is received from Customer by MT Mobility, MT Mobility reserves the right to determine if the Product is defective or not. If no defect can be found by MT Mobility, the Product will be determined as not eligible for warranty repair and the Product will be returned to the Customer with the Customer assuming all costs and risks associated with Product return transportation. MT Mobility reserves the right to issue a credit memo for the full value of any product, based on Customer’s net cost, in lieu of actual replacement or repair.

**Section C)** No warranty shall apply to any damage resulting from or caused by Customer, if Customer makes any changes, modifications, additions or deletions of hardware and/or software without MT Mobility’s advance written consent.

#### **MT Mobility Warehouse Facility**

2364 Armstrong Avenue  
Fayetteville, AR 72701

**MT Mobility Customer Service** | 104 South 8<sup>th</sup> Avenue – Marshalltown, IA 50158  
641-753-5999 ext. 113 | 800-987-6935 ext. 113 (toll free) | Monday – Friday; 7am – 5pm (CST, U.S.A.)